



Notice

Economic Regulation Authority Consumer Consultative Committee

MEETING OF 13 MARCH 2017

The Economic Regulation Authority Consumer Consultative Committee (**ERACCC**) provides comment to the Economic Regulation Authority (**ERA**) on issues affecting Western Australian consumers and, in turn, acts as an information distribution channel for the ERA. ERACCC members represent the interests of a wide range of consumers.

The ERACCC held its first meeting of the year on 13 March 2017. The following presentations were made to members:

- **Working with customers in a rapidly changing energy sector** – Mr Matthew Cronin, General Manager – Regulation, ATCO Gas Australia, provided a presentation on customer focus group sessions that ATCO has been running in order to understand customers' interests, concerns and willingness to pay for increased levels of service or reliability.
- **Emergency Services Levy (ESL) Review** – Ms Helen Ensikat, Manager Projects, ERA, provided an overview of the ERA's review of the ESL. The ERA will be consulting with a number of bodies as part of the review, including the Department of Fire and Emergency Services, other emergency services agencies, community organisations and peak bodies. Ms Ensikat set out the process and timeline of the review and advised members that while consultation on the ESL Issues Paper closed on 10 March 2017, there would be a further opportunity to make a submission when the Draft Report is published in mid-2017.
- **Water services in Aboriginal communities** – Dr Ursula Kretzer, Manager, Water Services Policy, Department of Water, provided an overview of the regional service reform work that is being undertaken in relation to the provision of water supply and sewerage services to Aboriginal communities.

More information about the ERACCC is available on the ERA [website](#).

The ERACCC will next meet in June 2017.

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